

Twyford Product Identification Procedure

Product Label Identification

First locate the product label. This can be found on the foot on the WC pan.



If the label looks like this then there is no issue with the product and it is fine to use.



If the label looks like this then the product is potentially affected and needs to be sent back.



Physical Product Marking Identification

If the product label has been removed or the label is not clear, there are physical markings on the underside of the WC pan which can help to identify the product.



If the two digit number is different to '14' then the product is fine to use.



The two digit number indicates the production plant location. If this is the number '14' then the product is potentially affected and needs to be sent back.

Pallet Label Identification

If the product is palletised, then the production plant location can be identified by locating the same two digit number on the pallet label.



If the two digit number is different to '14' then the product is fine to use.



If this is the number '14' then the product is potentially affected and needs to be sent back.

